# Can you report a GDPR-related incident in 72 hours?

Four actions for timely reaction to GDPR-related crisis:



#### Create GDPR Incident Workflow

Process the issue in a formalized approach without missing a step.

# Create a set of pre-approved messages

Prepare message templates available for different scenarios with the help of your legal and communications team.





## Manage a list of supervisory authorities

Maintain an active list of contact information with the help of your ITSM tool and store it in central location. This way you got the contact information close.

## Maintain a data map of applications with personal data

In a case of personal data leak you need to know who is impacted, who is responsible and who to contact. By centralizing all the data in your ITSM solution all the answers ar in the same place. No more endless browsing!



The GDPR is here to stay. Be the change agent in creating the best practises in your organization.

