

EFECTE IDENTITY GOVERNANCE AND ADMINISTRATION

Manage any Access Request

The only IGA solution seamlessly working with all enterprise services

Efecte's IGA solution is the perfect tool for automated and compliant Identity Governance and Administration in the agile enterprise. Efecte IGA provides mid-sized organizations ITIL 4-ready workflow automation, real-time governance capabilities and user self-service for identity and access requests, dramatically increasing the speed of IAM administration processes.



Identity and access lifecycle management based on Gartner's best practices



Easy to configure approval chains, workflows, and service offerings



ITIL 4-compliant service relationship management





THE ONLY IGA SOLUTION SEAMLESSLY WORKING WITH ALL ENTERPRISE SERVICES

Efecte Identity Governance and Administration (IGA) is a cloud-based solution that ensures the right people, have the right access, for the right reasons and at the right time with a clear record of the process. Access requests can range between HR, IT or even include physical accesses. Our solution allows organizations to easily manage, automate and govern all of these enterprise services from one single platform.

Manage any access request and identity as part of one enterprise self-service portal

Efecte IGA features a user interface which simplifies services and ensures complete and concise reporting. Our solution includes a self-service portal for users to make requests, handle approvals and ask questions. It can also include an integrated chat. Information and requests are managed through our service management tool which provides real-time monitoring through a number of pre-configured graphs and dashboards based on industry best practices.

Our self-service portal has been designed to resemble modern mobile systems to make adoption easy. Organizations create offerings which are provided to users as icons. To make a request the user simply clicks on the correct icon and provides the needed information. These requests can be set to require manager approval, be automatically provisioned or available to only certain users depending on your requirements.

All user information and requests can be easily reviewed and managed from our service management tool. With Efecte IGA users are able to create custom lists, graphs, and dashboards to meet their exact requirements, ensuring users have the information they need. Efecte IGA provides organizations with the ability to include these custom lists, graphs and dashboards into one communal folder for all users use and see, enabling user co-creation and promoting best practices.

Automate and synchronize identity and access requests with enterprise workflows such as on-boarding

Efecte IGA provides organizations with the ability to quickly and easily fully or partially automate approval chains, notifications, and fulfillment. Our solution incorporates an intuitive drag-and-drop transit map style workflow engine including a number of pre-configured nodes, allowing any organization to easily create and customize any needed workflow.

Efecte IGA allows for an unlimited number of workflows in the solution, nodes in a workflow and the ability to link multiple workflows together. This flexibility ensures that any organization can create the appropriate approval chain, process, and steps for provisioning access rights.

Organizations can also use our work-flow engine to easily create complex approval chains, manage users lifecycles, provisioning and more. Efecte IGA allows organizations to add business logic into these automations by defining a number of characteristics including requester, request, number of renewals, existing rights, time, and more. The combination of automation and advanced logic allows for improved efficiency without any compromises.

Govern all factors impacting IT information security including access requests, security incidents, risk management and more in one solution

Efecte IGA makes governance, auditing and segregation of duties (SOD) easy through a number of key features and preventative measures. When an organization imports user data from the Active Directory (AD), our solution provides them with a number of tools to ensure all of the needed information is included. Efecte IGA also makes reviewing and remedying any issues easy by allowing users to create custom lists, graphs, and filters to identify missing or inaccurate information.

Efecte IGA provides organizations with the tools to ensure the de-provisioning of users. Within our solution, the maximum length and number of renewals an individual access right has can be set flexibly based on your organization's needs. The governance and security capabilities of Efecte IGA extended even further. Our solution allows for the definition of toxic combinations or combinations of two or more access rights which provide users with too great authority and pose a risk to the organization. In the case of one of these requests being made, the access right request can be automatically denied or require further approval.

Preventative measures help organizations simplify the auditing process. When organizations need reports for reviewing and auditing the current situation, Efecte IGA provides several powerful tools. Auditors are able to create custom graphs, views and dashboards to get a real-time view of the current situation. The metrics and information included within these reports can trigger notifications to be sent, further reducing the reaction time for managers, improving security.

Efecte: Manage any Service

All of Efecte's solutions are built using the universal Efecte platform, allowing for a wide variety of corporate processes and services to be centralized in one location. Currently, we offer a number of complementary pre-configured solutions including IT service management (ITSM) and HR service management (HRSM). We have also developed custom solutions for a wide variety of other business cases including financial, asset and business specific cases. If you currently have another ITSM, HRSM or business system, Efecte IGA can quickly and easily be integrated internally or by our Efecte Integration Service (EIS).

To read more about these key features and all of the capabilities of the Efecte platform, we ask you to please download the "Efecte Platform Solution Description".

